Appendix A

IMPLEMENTATION OF AGREED EXECUTIVE ACTIONS

The table below refers to the agreed Executive actions that should have been implemented by February 2009.

Report Title	Total Number of Recommendations	Executive Actions Complete	Executive Actions Partially Complete	Executive Actions Not Implemented	Target Date Not Yet Reached	Not Approved
Investigation into the Development and Enhancement of Community Engagement in Middlesbrough March 2006	12	5	Ref: 06/07/06 (Target Date - 30/09/2006) That a generic 'job description' and 'person specification' should be developed for officers of Community Councils, to assist those who occupy such roles. Response – Draft role descriptions and person specification drawn up for further consultation with community representatives. Ref: 06/07/07 (Target Date – 31/12/2006) That an evaluation framework for community councils is established in order to measure their development and performance. Response – The key measure of community councils is attendances. Whilst acknowledged as a somewhat crude indicator, attendance reflects the general robustness of community councils, and certainly declining attendance would be expected to accompany decline of the performance/effectiveness of community councils. This is now a Regeneration Service Plan Commitment 2006/7 and 2007/8 and a LAA 2007-10 Performance Indicator and Target linked to CPA. There are related LAA targets for the Cluster Groups. In addition to that, there are LAA targets and indicators in the Stronger Communities strategy that relates to empowering local people and the influence they have over decision making. The effectiveness of Community Councils will impact on these measures. It is the intention to further develop the qualitative performance management aspects in the current year as the restructuring of the Community Regeneration Section becomes established and the Cluster Review completed.		1	4
Residents' Parking Scheme June 2006	6	4	Ref:06/10/01 (Target Date – 31/01/2007) That the Council maintains its policy of free parking for residents. However, in order to cover the costs, a nominal charge for visitors' parking of £5 per book of 25 scratch cards should be introduced, as should the £80 charge for a business permit. Response - Funding required to implement visitors scratchcard system included in recommendations for parking charges for 2007/2008 & 2008/2009 approved by Executive Member 26/07/08. Due to continuing budget pressures implementation of new system now postponed until 2009/2010.			

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Residents' Parking Scheme June 2006 CONT			Ref: 06/10/06 (Target Date - 31/12/2007) That funding is identified in order to implement the schemes (listed as priorities for introduction within the report) during the course of the next financial year. Response - 2007/2008 Capital Bids submitted for new residents parking schemes in the University, Gresham and Linthorpe Village areas were unsuccessful but the Executive Report on Parking Charges for 2007/2008 &2008/2009 included a recommendation that capital bids for the schemes be given priority consideration for approval as part of the next Council Capital allocation process. This was approved by Executive Member on 26/07/07. Further capital bid submitted for funding for 2008/2009. Capital bid for University Scheme approved. Implementation now programmed for August 2009. Funding for other areas still to be identified.			
Dignity in Care for Older People February 2007	6	5	Ref: 07/02/02 (Target Date – 30/11/2007) That the Social Care Department come back to the panel with the results of the next home care survey that will be undertaken and comment on how they have engaged with more vulnerable service users and the BME community to ensure that their views are sought. Response - The next PSS National Elderly Home Care Survey is scheduled to take place in February 2008 and be completed by April 2008. However the DoH are reviewing this. If they decide not to ask Authorities to undertake the survey next year, the Department will still conduct its own survey. The last annual PSS Home Care Survey took place in February 2005. The one scheduled for February 2008 did not take place as the DoH decided, instead, to ask Local Authorities to conduct an Equipment Survey. Because of that, the Department is intending to undertake a survey of elderly Home Care users later this year. The DoH did not undertake the National PSS survey, the Department is therefore seeking to undertake a survey of its own in 2008/09. The reason for this timescale is the large number of service users who have undergone a change in provider as a result of the introduction of new working arrangements for in-house services and the Brokerage system. We are currently developing a survey in partnership with Independent Sector Providers which will form part of an overall quality assessment. Timescale for completion is March 2009. The Council is currently working in partnership with Homecare providers to develop a mechanism to assess quality of homecare provided. An electronic monitoring tool has been implemented which will provide more detailed information in respect to times and length of calls. In addition work has commenced with the sector to develop a quality system to capture the view of clients, their representatives and staff. These surveys are being developed with other parties and the quality system will go live in April 2009. Quality assessment tool is on target to be agreed by April 2009.			

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Middlesbrough Council's Waste Services January 2008	7	2	Ref: 08/02/02 (Target Date - 31/03/2008) Proposals in respect of the new refuse collection arrangements will be placed before the scrutiny for consideration prior to submission to the Executive. Response - An update on the Waste Services Review was presented to the Environment Scrutiny Panel on 12 March 2008. Further proposals will be reported on in due course. Ref: 08/02/07 (Target Date - 30/09/2008) Council will make representation to government in respect of the inclusion of recycled materials from the energy from waste plant within BVPI performance targets. Response - Since discussion at Scrutiny the Government has identified the need to increase the use of Energy From Waste as part of the future waste disposal options for the UK. Discussions continue on the classification of certain waste fractions resulting from the incineration process, and the Council is inputting into those either through Government consultations or through the operator of the incinerator we use who are on the national Energy from Waste operator's forum. It is hoped that future revisions to the new National Indicators will reflect the recycling of items such as bottom ash.		3	
The Developing Role of the Street Warden Service February 2008	10	7	Ref: 08/05/05 (Target Date – 31/01/2009) That the production of a yearly public survey should continue but should be developed to enable the results to provide a more thorough evaluation of the service. That Officers report back to the panel on how they are going to undertake the survey and how it will join up with the Place Survey due to be undertaken. Response - The survey has been completed and is awaiting approval. The survey has been amended to gather information on a continuous basis. Analysis will be taken every quarter and action plans put in place to rectify the highlighted issues. Ref: 08/05/08 (Target Date – 31/10/2008) Review of current working arrangements and balance of resources to be undertaken. Response - Review commenced in August 2008 and is scheduled to be presented to Executive in December 2008.		1	
Teenagers Hanging Around February 2008	3	1	Ref: 08/06/02 (Target Date - 30/04/2008) Propose an article be written for inclusion in Middlesbrough News, which raises awareness of the work outreach workers are having with teenagers. Response - STEM Newsletter April 2008 - article appeared regarding the new YIP unit at Rothbury Road.		1	

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Teenagers Hanging Around February 2008 CONT			Articles have been prepared in relation to the following: - Youth Against Crime Course delivered by Linx - "You can manage without drugs and alcohol!" MC competition Young people who took part in the "You can manage without criminal damage!" campaign winning the regional "Youth Against Crime Awards." - "You can manage without criminal damage!" posters designed and distributed throughout the Gresham area by young people. Unfortunately there was insufficient space remaining in the last edition of Middlesbrough News to include the above articles, however they will be resubmitted for the August edition. STEM has guaranteed a place in their next newsletter for the "You can manage without drugs and alcohol!" competition which was won by a young person from Thorntree. WMNT will be publishing an article about the "You can manage without criminal damage!" posters designed and distributed throughout the Gresham area by young people in the next edition of their newsletter, which is due in July. This article will also be submitted to the Older Housing newsletter.			
Public Transport in Middlesbrough March 2008	10	1	Ref: 08/07/03 (Target Date – 31/05/2008) That the Council writes to the appropriate rail authorities and asks them to comment on how they will improve the issues that arose from the panel's discussions with passengers. Response – Work with Network Rail and Transpennie is on-going to improve the standard of trains, (many new trains now operate on the Manchester Route), and disabled access, (Planning application received in Sept 08 for the new lifts). Contact to be made regarding any other proposed improvements at the Station.		8	
Speed Cameras May 2008	7	1		Ref: 08/08/04 (Target Date - 31/12/2008) That the Council undertake a survey of the traffic calming measures at the entrance of the schools in Middlesbrough. Measures such as chicanes, road humps, signage and use of cameras etc be recorded and the results of which are to be presented to the Panel within six months. Response – The item is currently being discussed with the Executive Office.	5	

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Erimus Housing – Grounds Maintenance Contract May 2008	3	1		Ref: 08/09/03 (Target Date - 31/10/2008) Training will be undertaken by key managers in a position to develop tender submissions. Response – No Information provided.	1	
Major Adaptations May 2008	5		Ref: 08/11/03 (Target Date – 31/12/2008) That the Council investigates ways of speeding up the process to reduce waiting times. Response - The first part of the review of the DFG process was undertaken in conjunction with the Care Services Efficiency Delivery Team on 24/10/2008 to consider ways in which it can be streamlined to speed up the process to reduce waiting times. The Staying Put Agency have appointed two progress Co-ordinators who will support both the Occupational Therapy team and the Technical team within the Agency. Also in addition two Support & Techncial Officers have been appointed to assist with the progression of DFG Cases.		4	
Environmental Enforcement June 2008	6	1	Ref: 08/10/04 (Target Date – 31/12/2008) The implications of the Council's recent increased responsibilities for providing an out of hours stray dogs service will be reported to the scrutiny panel. Response – Update to be reported to the Environment Scrutiny Panel on 6 March 2009.		4	
Consolidated Performance Clinic Report (April 2007 - March 2008) July 2008	3	2			1	
Town Centre Parking July 2008	7	3			4	

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Extended Schools July 2008	5	1		Ref: 08/14/03 (Target Date – 31/12/2008) An Extended Schools conference will be held to disseminate good practice. Response – Discussions underway to hold a conference event to consider the way forward for Middlesbrough. This would provide the opportunity to showcase good practice and plan for the future.	3	
Cleveland Show October 2008	8			Ref: 08/17/01 (Target Date - 31/01/2009) That approaches be made to the large agricultural manufacturers for sponsorship and attendance at future shows. Response – No information received. Ref: 08/17/02 (Target Date - 31/01/2009) That the vintage car and motorcycle clubs be approached and encouraged to attend future shows, where specific areas would be allocated for their displays. Response – No information received. Ref: 08/17/03 (Target Date - 31/01/2009) That the committee consider greater youth involvement in the direction and arrangements when developing future shows and indeed has a representative from the youth council on its committee. Response – No information received.	5	
Aspects of the Council's Corporate Parenting Responsibilities October 2008	5			Ref: 08/18/01 (Target Date - 31/01/2009) That the position concerning the number of foster carers in Middlesbrough continues to be monitored and that every effort is made to increase numbers. Response – No information provided.	4	

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Rationalisation of the Fire Emergency Control Room November 2008	2			Ref: 09/02/01 (Target Date - 28/02/2009) That the Constitution Committee considers implementing a procedure is which ensures members, who sit on outside bodies, have the opportunity to alert the Council or the Executive to significant issues. Response – No information provided. Ref: 09/02/02 (Target Date - 28/02/2009) Constitution Committee to consider whether members, who are appointed to outside bodies, should expected to keep their host authority alerted to significant issues Response – No information provided.		